To:good afternoon equator resort and spa telephone operator susi speaking may I help you?

Miss beca:good afternoon I want to call my friend how stayed t your hotel

To:exuse me with who I speaking with?

Miss bella:my name is bella

To:can you spell your name please?

Miss bella:bravo,echo,double lima,alpha

To;bravo,echo,doule lima,alpha.

Thank you miss bella may I know how is your friends name?

Miss beca:yes,my friends name is miss bella,could you help me please?

To:can you please spell your friend name?

Miss beca:bravo,echo,double lima ,alpha

To:bravo,echo,double lima,alpha

Do you know how the room number?

Miss beca:of course my friends stayed in room number 101

To;well miss beca I will connect the call with miss bella

To;we so miss beca,miss bella did not answer our telephone

Can you leave some massage for miss bella?

Miss beca;I just wanna tell my friend to going outside tonight

To;alraight miss beca can I repeat your massage,doyou want to take miss bella out tonight!

Missbeca;yes thnk you so much

To;your welcome miss beca,thank you very much to calling our hotel,we well send you massage soon to miss bella ,bye-bye.